



FIFA Club World Cup 2025™
Fan Of User Guide for Club Fans

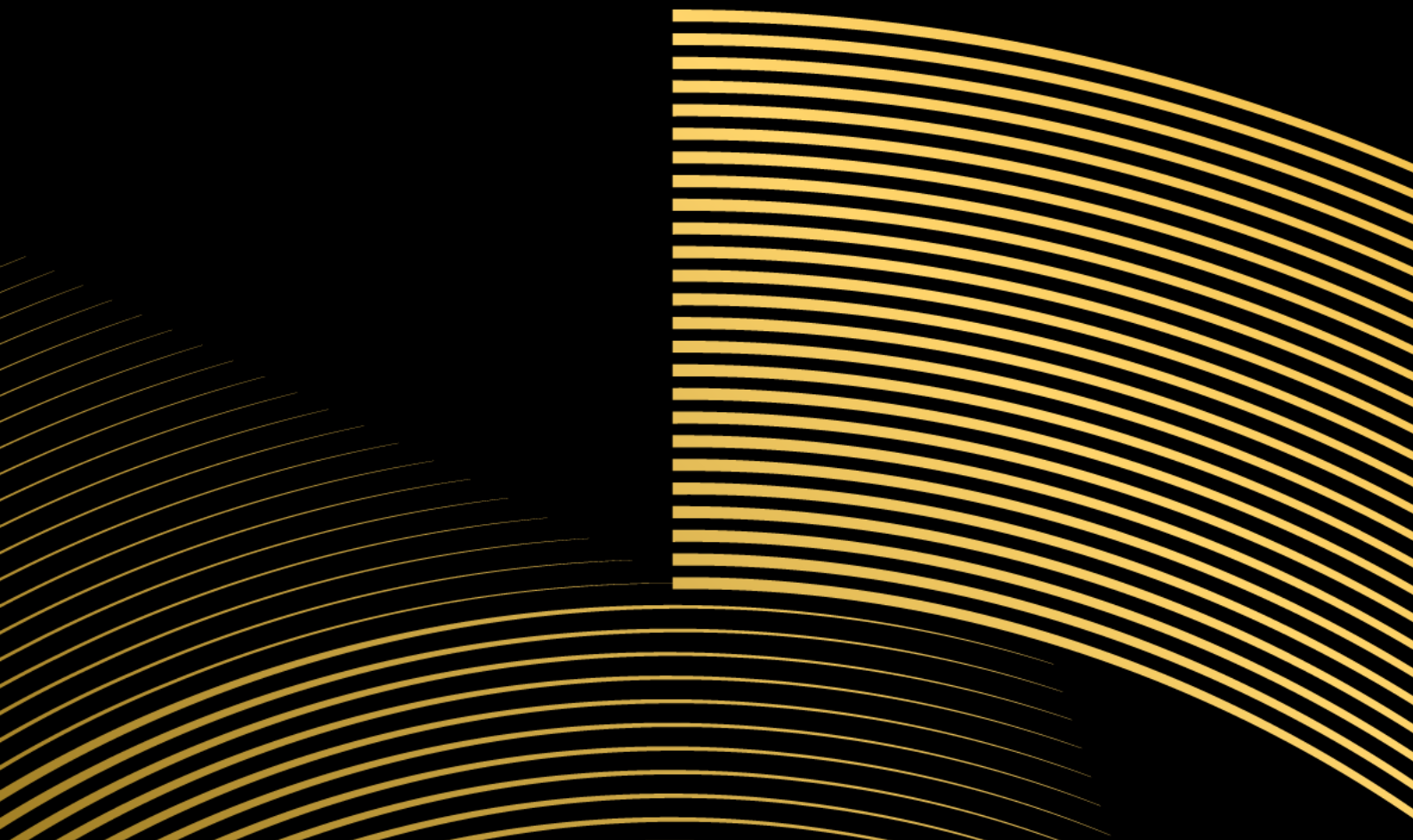




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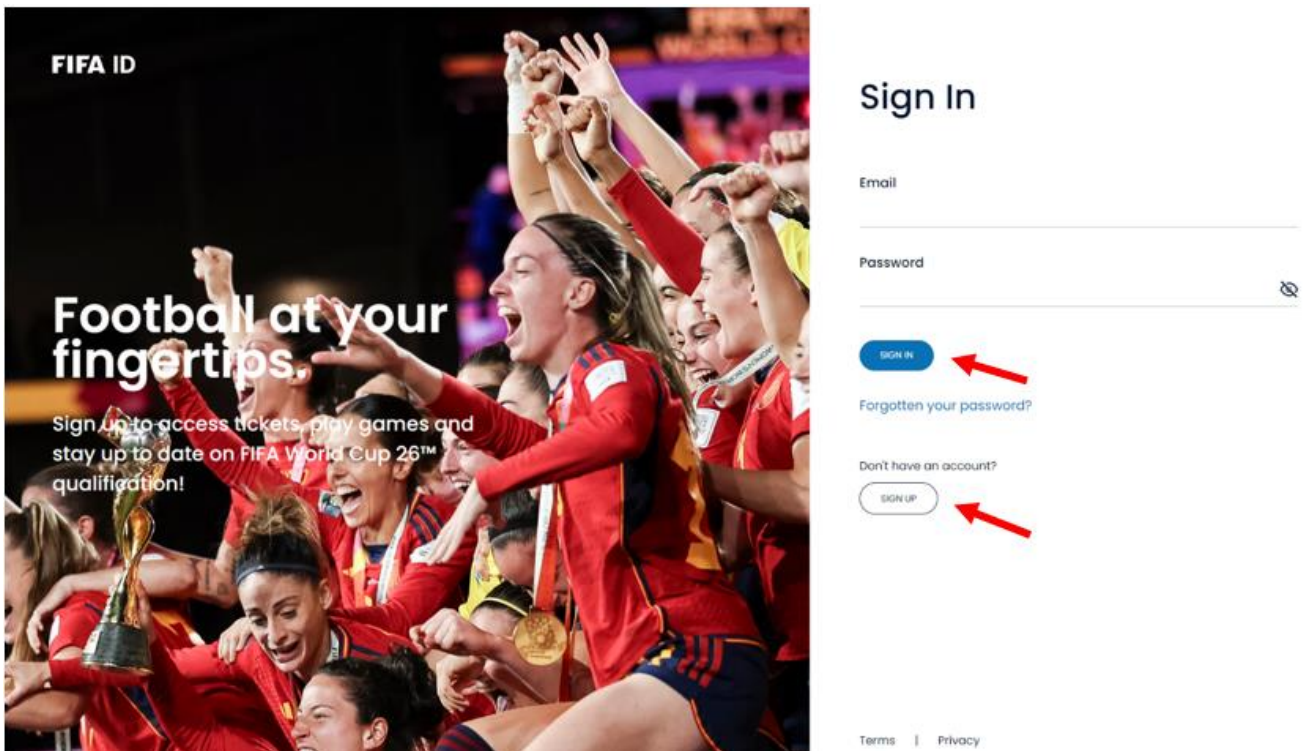
Please note that all images in this document are illustrative.



1. Ticketing Portal

This portal is the official and preferred hub for buying FIFA Club World Cup 2025™ tickets. To purchase Club Fan tickets for the FIFA Club World Cup 2025™ please follow the link below.

<https://clubfans-fwc25.tickets.fifa.com/>





2. FIFA Account

If you already have an account on FIFA Ticketing Portal, please sign in with your credentials.

If you don't have an account on FIFA Ticketing Portal, please create one by clicking "SIGN UP".

You will be asked to complete your account details by filling in the required information. Then click "CONTINUE".



Already have an account? [Sign in](#)

Sign Up

Step 1 of 2

Personal details

First Name

Last Name

Mobile

Email

This will be your FIFA ID

Date of Birth

Day



Month



Year



Country of Residence

Choose country



Gender

Select your gender



Preferred Communication Language

Choose language



CONTINUE





After clicking "CONTINUE", you will be prompted to create your password. Next, review and accept FIFA legal documents.



Already have an account? [Sign in](#)

Sign Up

Step 2 of 2

Create a password

Create your Password

Password must contain at least 8 characters

.....



Confirm Password

.....



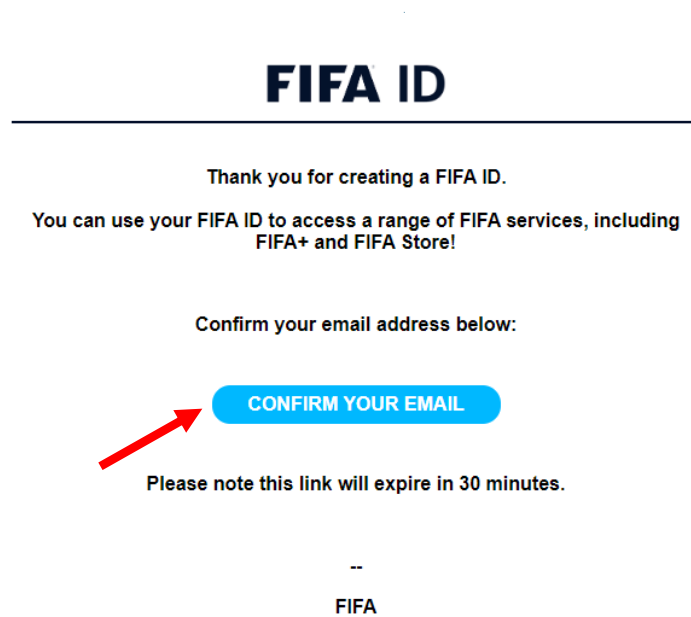
- I would like to receive updates on the latest news, products, and future events from or about FIFA and FIFA events in accordance with FIFA's [Privacy Policy](#).
- I would like to receive news, marketing, and special offers from FIFA's carefully selected [partners](#).
- I have read and agreed to the [Terms of Service](#)

CREATE ACCOUNT

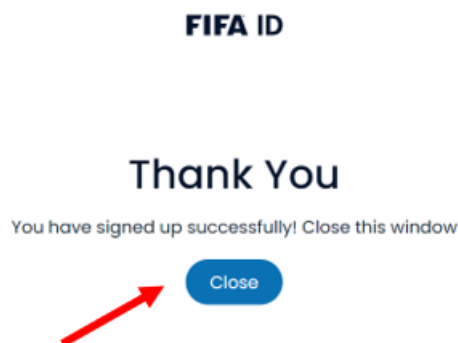


After clicking on CREATE ACCOUNT, please check your email inbox, and confirm your email address. If you don't see the confirmation email right away, please be sure to check your junk email folder.

Open the email you received and click the button "CONFIRM YOUR EMAIL".



Once you have confirmed your email, you can click "Close".





Congratulations! Now, you have access to your FIFA ticketing account.

Please confirm that you are over 18 years old by ticking the box below, and then select the club you are a fan of.

All fields marked with "*" are mandatory.

Complete your account

Please complete all mandatory fields.

- [City](#)
- [Zip Code](#)
- [Address line 1](#)
- [State](#)
- [I confirm I'm older than 18 years old](#)
- [Fan OF FCWC25](#)

Customer contact number: 182818

Login

Your email address (login) *
jamesmith@clubfans.testinator.com

Personal details

First name *

James

Last name *

Smith

I confirm I'm older than 18 years old *

Preferred language

English

Please contact us if you need to change this information.

Fan OF FCWC25 *

Al Ahly FC

Al Ain FC



Please provide your address details and mobile number, as shown below:

All fields marked with “*” are mandatory.

Your main address

Address (max 38 char) *

City *

Zip Code *

Country *

State *

Mobile number

Save

Once your personal details are saved, you will be redirected to the below page to view available events.

Click on “Buy” to see all the available matches.

Please note that when a user registers a new account, it may take up to 15 minutes for the system to update their profile. During this period, you may not see any matches. After this period, tickets for Club Fans supporters become visible and accessible, as you can see in the image below:

ACCESS TO TICKETS FOR CLUB FANS

Thank you for your interest in FIFA Club World Cup 2025™ Tickets for Club Fans, please note that you are able to access these tickets because you meet the eligibility requirements of a Club Fan of a club team participating in the FIFA Club World Cup 2025™, as determined by the club.

For the FIFA Club World Cup 2025™, each club has implemented a limit on the number of tickets per match. For more information on the maximum number of tickets you can purchase per match, please contact your respective club.

As a Club Fan, you may have received an access code from your club. If so, please enter your access code in the field below to view your available ticket(s).

If you do not have an access code as a Club Fan, your available ticket(s) will appear in the “Events” section below after a few minutes.

Access Code

OK

Offers Events

Exclusive | Auckland City FC - Club Fans

Auckland City FC

Sunday, 15 June 2025 - Sunday, 13 July 2025

BUY NOW



3. Adding Tickets To Your Order

Click on the match you want to attend to see the tickets available for purchase.

Auckland City FC

Sunday, 15 June 2025 - Sunday, 13 July 2025

Match selection

Venue: Any venue | Team: Any team

| | | | | |
|-------|----------------|---|---------------------------------------|----------|
| M2 | Personal offer | Sun 15 Jun 12:00 TQL Stadium | FC Bayern München vs Auckland City FC | \$45.00 |
| M21 | Personal offer | Fri 20 Jun 12:00 Inter&Co Stadium | SL Benfica vs Auckland City FC | \$76.00 |
| M37 | Personal offer | Tue 24 Jun 15:00 GEODIS Park | Auckland City FC vs CA Boca Juniors | \$36.00 |
| 1/8 | Personal offer | Date and place to be confirmed depending on team progress | Auckland City FC vs To be determined | \$214.00 |
| 1/4 | Personal offer | Date and place to be confirmed depending on team progress | Auckland City FC vs To be determined | \$279.00 |
| 1/2 | Personal offer | Date and place to be confirmed depending on team progress | Auckland City FC vs To be determined | \$526.00 |
| Final | Personal offer | Date and place to be confirmed depending on team progress | Auckland City FC vs To be determined | \$892.00 |



Select the number of tickets and click “Add to cart”. Please note that you are able to add up to 6 tickets per match.

M2

FC Bayern München vs **Auckland City FC**

AUCKLAND CITY FC - MATCH 2 Sunday, 15 June 2025 12:00 TQL Stadium

Ticket selection

Please indicate the number of tickets you want for each category. The number of tickets is limited to 6 per customer for this match.

| Seat Category | Unit Price | Quantity |
|--|------------|----------|
| Club Fans lower tier Ticket Price Auckland City FC - Club Fans | \$107.00 | 2 |
| Club Fans upper tier Ticket Price Auckland City FC - Club Fans | \$45.00 | 0 |
| Easy Access Standard - Category 1 Ticket Price Auckland City FC - Club Fans | \$107.00 | 0 |
| Easy Access Standard - Category 2 Ticket Price Auckland City FC - Club Fans | \$45.00 | 0 |
| Wheelchair & Easy Access Amenity - Category 1 Ticket Price Auckland City FC - Club Fans | \$107.00 | 0 |
| Wheelchair & Easy Access Amenity - Category 2 Ticket Price Auckland City FC - Club Fans | \$45.00 | 0 |

TOTAL 2 TICKETS \$214.00

Add to cart



Once you have added all your tickets to your cart and you want to proceed with the payment, please click “Buy now” to finalize the order.

If you wish to add more tickets to your cart before proceeding with the payment, you should click on “Continue shopping”.

A screenshot of a shopping cart interface for a football match. The cart is titled "Shopping Cart" and includes a warning: "Please check your booking before you continue shopping or proceed to checkout." There are two "Continue shopping" buttons (one on the left, one on the right) and two "Buy now" buttons (one on the top right, one on the bottom right). A red arrow points to the top-left "Continue shopping" button. The match details are: Sun 15 Jun 12:00 at TQL Stadium, FC Bayern München vs Auckland City FC. The cart contains 1 ticket for "Club Fans upper tier" at a price of \$45.00. The total price is \$45.00. A red arrow points to the bottom-right "Buy now" button.

Shopping Cart

Please check your booking before you continue shopping or proceed to checkout.

« Continue shopping Buy now

M2 Sun 15 Jun 12:00
TQL Stadium

FC Bayern München vs Auckland City FC

1 ticket Club Fans upper tier 🗑️

Ticket Price

Auckland City FC - Club Fans - Seat will be assigned later \$45.00

SUB-TOTAL \$45.00
TOTAL \$45.00

« Continue shopping Buy now



4. Buying Tickets

Review your Ticket Purchase Summary, Delivery Method and Billing Information.

1 Summary | **2 Payment** | **3 Confirmation**

Ticket Purchase Summary

Before proceeding to payment, please review the details of your ticket application and other information. Confirm that you have read and accepted our legal documents.

M3 Sun 15 Jun 15:00
Rose Bowl Stadium

Paris Saint-Germain vs Atlético de Madrid

1 ticket Club Fans lower tier

| Ticket Price | | |
|-----------------|---------------------------------------|---------------------------|
| PSG - Club Fans | - Your seat(s) will be assigned later | \$169.00 |
| | | SUB-TOTAL \$169.00 |

Delivery Method

| | | |
|----------------------|--|-----------------------------|
| Delivery Method | Delivery to mobile phone app | |
| Delivery Information | Delivery information will be sent to your email address in due course. | |
| Delivery Contact | RAUL weare2026@mailinator.com, +1 (786) 473- | |
| | | DELIVERY FEE: \$0.00 |
| | | AMOUNT DUE \$169.00 |

Billing Information

This is your billing contact and address

Mr RAUL

Miami FL 33185
United States



If you have purchased tickets in separate transactions, you can request to be seated together with your family and friends. There are two methods to achieve this:

At the time of purchase, you can enter the Ticket Purchase Number of your family member or friend on the Ticket Purchase Summary page, before finalizing the payment.

Whereas if you decide to add friends or family later, please complete the following steps:

- Log in to your FIFA ticketing account.
- Click on your name to reach your account homepage.
- Click “Ticket purchase history”.
- Locate the ticket and click “SEE DETAILS”.
- Enter your family or friends Ticket Purchase Number in the required field.

Billing Information
This is your billing contact and address
Mr RAUL
Miami FL 33185
United States

Do you want to be seated next to your family or friends?
We noticed you have another file (1438) that contains tickets that could be seated with the current one. The system has automatically linked those files together.

Ticket Purchase Number
Please enter a Ticket Purchase Number

The Ticket Purchase Number(s) 1493 (R.L.) were requested to be seated together. Please note that FIFA Ticketing will make their best efforts to ensure all seating requests can be accommodated but CANNOT guarantee groups linked through Ticket Purchase Numbers will be seated together.

ALL TICKET SALES ARE FINAL AND CANNOT BE CANCELLED. PLEASE REFER TO OUR LEGAL TERMS FOR FURTHER DETAILS.

AMOUNT DUE \$169.00

I acknowledge that the ticketing terms and conditions may have been modified since the time that I created my ticketing account and that I have read, accepted and hereby agree to comply with the most current versions of the [Ticket Terms of Use](#), the [Online Ticket Terms of Sale for General Public](#), the [Stadium Code of Conduct](#), the [Refund and Cancellation Policy](#), the [Ticket Resale Policy](#), the [Terms of Service](#) and the [Data Protection Policy](#) made available to me here.

Please note:

- For the seating request to be valid, all tickets must be for the same match and in the same ticket category.
- FIFA Ticketing will make their best efforts to ensure all seating requests can be accommodated but cannot guarantee groups linked through Ticket Purchase Numbers will be seated together.

Once you have read and accepted the FIFA legal documents, please click “PROCEED TO PAYMENT” to buy your tickets.



Enter your payment card details, then click on “PAY NOW” to proceed with the payment.

A screenshot of a payment interface. At the top, a progress bar shows four steps: 1, 2, 3 (Payment), and 4. Below the progress bar, the amount due is \$1776 and the ticket purchase number is 1446. The section is titled 'Credit / Debit card' and asks the user to enter payment card details. A green message states 'This is a secure, encrypted payment.' Below this, there are two tabs: 'VISA' (selected) and 'Other payment methods'. The main form area is enclosed in a red box and contains the following fields: 'Payment card number *' (with a placeholder 'Please enter your payment card number here'), 'Expiration date *' (with 'Month' and 'Year' dropdown menus), 'Name on payment card *' (with a placeholder 'Please insert your name here as indicated in the payment card'), and 'Security code (CVV) *' (with a placeholder and a help icon). At the bottom of the form, there are two buttons: 'Cancel payment' and 'PAY NOW'. A red arrow points to the 'PAY NOW' button.

Once you have completed the payment process, you will see the ticket purchase confirmation message and you will receive your ticket confirmation by email.

A screenshot of a confirmation message. At the top, a progress bar shows four steps: 1, 2, 3, and 4 (Confirmation). The main content is a green message box with a checkmark icon, stating: 'Ticket purchase successfully completed. You will shortly receive a Ticket Confirmation email.' Below this, there is a paragraph of text: 'We thank you for your interest in FIFA Club World Cup 2025™ tickets, your ticket purchase has been registered with the ticket purchase number reference 1446. A ticket confirmation email containing your ticket purchase number will be sent shortly at shellamarie@mailinator.com.' At the bottom of the message box is a dark blue button labeled 'FOLLOW YOUR PURCHASE'. Below the message box, there are two links: 'Check out our list of ticket products' and a dark blue button labeled '<< Continue shopping'.